# Independent Advisory Council

A text-only Easy Read meeting bulletin

**29 February 2024**

## How to use this bulletin

A **bulletin** is an important news item we share with the community.

It explains what we did in our meeting.

The Independent Advisory Council gives advice about ways to make the NDIS better.

In this bulletin, we just say IAC.

The IAC wrote this bulletin.

When you see the word ‘we’, it means the IAC.

We wrote this bulletin in an easy to read way.

We wrote some important words in **bold**.

This means the letters are thicker and darker.

We explain what these bold words mean.

There is a list of these words on page [11](#_Word_list).

This is an Easy Read summary of another bulletin.

This means it only includes the most important ideas.

You can find the other bulletin on our website.

[www.ndis-iac.com.au/meetings](http://www.ndis-iac.com.au/meetings)

You can ask for help to read our bulletin.

A friend, family member or support person might be able to help you.

## What’s in this bulletin?

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## What happened at the meeting?

Ms Leah van Poppel ran the meeting.

She is the IAC’s Principal Member.

She’s also a member of the National Disability Insurance Agency (NDIA) Board.

We just call them the **NDIA Board**.

The NDIA Board is a group of people who make decisions about all parts of the NDIA.

We held the meeting on 29 February 2024.

Leah welcomed:

* people who help run the NDIA
* a person from the Department of Social Services (DSS).

Leah thanked Professor Bruce Bonyhady AM for joining the meeting.

Bruce was the co-chair of the **NDIS Review**.

The Australian Government checked the NDIS to find out what:

* worked well
* could be better.

They call it the NDIS Review.

Leah also thanked Ms Rosemary Kayess for joining the meeting.

Rosemary helps the Australian Human Rights Commission protect people with disability.

The Australian Human Rights Commission are an organisation who support the **human rights** of people.

Human rights are rules about how everybody should treat you:

* fairly
* equally.

Rosemary shared information about:

* human rights
* the NDIS.

Leah shared that she is looking for new IAC Members to replace:

* Ms Liz Reid AM
* Ms Kerry Allan.

### What Mr Kurt Fearnely shared

Mr Kurt Fearnley AO is the Chairperson of the NDIA Board.

This means he runs the NDIA Board.

Kurt talked about the recent Disability Reform Ministerial Council (DRMC) meeting.

The DRMC gives advice to governments on how to:

* support people with disability
* make rules better.

He also shared an update on who helps run the NDIA.

### What Ms Corri McKenzie shared

Ms Corri McKenzie is a Deputy Chief Executive Officer of the NDIA.

This means she helps the person who runs the NDIA.

Corri shared updates on how the NDIA is following the Australian Government’s decisions about the NDIS Review.

We will work with the NDIA and DSS to:

* improve the experiences of participants with the NDIS
* make sure the NDIS provides safe and good **quality** services that support participants’ goals.

Quality is about good services that:

* meet the needs of people with disability
* give people with disability choice and control.

## What important updates were in the meeting?

### Ideas from the NDIS Review

Bruce Bonyhady talked about the main ideas from the NDIS Review about how to make the NDIS better.

We call these ideas **recommendations**.

IAC Members talked about how they can support the NDIA to follow the recommendations.

IAC Members shared that it is important to focus on making sure:

* **providers** can give better quality supports
* people with disability have choice and control to live by themselves.

Providers support people with disability by delivering a service.

IAC members also said it’s important that:

* everyone has a fair chance to take part in the NDIS
* **NDIS planners** have the right training.

An NDIS planner is someone who makes new plans.

### The Australian Government’s response to NDIS Review

The Australian Government will share their response to the recommendations from the NDIS Review.

This means they will share:

* what they agree to do
* how they will do it.

They will also share:

* what they won’t do
* why they decided not to.

The DSS shared an update on how their work on the Government’s response is going.

DSS explained they are working with the community to:

* let more people know about the NDIS Review
* get **feedback** about the NDIS Review.

When you give feedback, you tell someone what they:

* are doing well
* can do better.

The DSS also shared updates about their other work.

They talked about the new NDIS Provider and Worker Registration Taskforce.

In this document we call it the Taskforce.

The Taskforce will give advice to the Australian Government about a new way to check providers.

They shared how they worked with the community to make a response to the **Disability Royal Commission**.

The Disability Royal Commission looked into problems people with disability have experienced.

It helped the Australian Government find out:

* what went wrong
* what we need to fix.

IAC Members shared that the NDIA need to make sure **foundational supports** will be available to the people who need them.

Foundational supports are disability supports for all people with disability.

This includes people with disability who don’t take part in the NDIS.

IAC Members shared that they would like to work with the Taskforce.

### Recommendations from the NDIS Review

IAC Members talked about ideas from the recommendations they could create advice about for the NDIA.

IAC talked about creating advice about:

* how foundational supports can work with supports that are not just for people with disability
* the different ways people can join and take part in the NDIS
* **navigators**.

Navigators help participants to:

* learn about different supports
* connect with experts
* find and use the supports they need.

IAC members also talked about creating advice about:

* home and living
* making sure providers give good services and keep people safe
* **self-managed** supports.

If you self-manage your NDIS supports, you:

* manage all or part of the money from your plan
* choose what supports you use to reach your goals.

### IAC advice and Work Plan

IAC Members checked the advice they wrote about **behaviour supports** in the NDIS.

Behaviour supports are ways to support how a participant acts or behaves.

IAC members agreed to send the advice to the NDIA when it is ready.

The Work Plan is a document that explains the work we will do for 12 months.

We will keep using our Work Plan until the end of June.

This means our next Work Plan can include the things the Australian Government wants to change because of:

* the NDIS Review
* the Disability Royal Commission.

## Our next meeting

Our next meeting is on 15 April 2024.

You can find out more about our meetings and bulletins on our website.

[www.ndis-iac.com.au/meetings](http://www.ndis-iac.com.au/meetings)

## More information

For more information about this bulletin, please contact us.

You can visit our website.

[www.ndis-iac.com.au](http://www.ndis-iac.com.au)

You can send us an email.

advisorycouncil@ndis.gov.au

You can visit the NDIS website.

[www.ndis.gov.au](http://www.ndis.gov.au)

You can call the NDIS.

1800 800 110

## Word list

This list explains what the **bold** words in this document mean.

**Behaviour supports**

Behaviour supports are ways to support how a participant acts or behaves.

**Bulletin**

A bulletin is an important news item we share with the community.

It explains what we did in our meeting.

**Disability Royal Commission**

The Disability Royal Commission looked into problems people with disability have experienced.

It helped the Australian Government find out:

* what went wrong
* what we need to fix.

**Feedback**

When you give feedback, you tell someone what they:

* are doing well
* can do better.

**Foundational supports**

Foundational supports are disability supports for all people with disability.

This includes people with disability who don’t take part in the NDIS.

**Human rights**

Human rights are rules about how everybody should treat you:

* fairly
* equally.

**Navigators**

Navigators help participants to:

* learn about different supports
* connect with experts
* find and use the supports they need.

**NDIA Board**

The NDIA Board is a group of people who make decisions about all parts of the NDIA.

**NDIS planner**

An NDIS planner is someone who makes new plans.

**NDIS Review**

The Australian Government checked the NDIS to find out what:

* works well
* could be better.

They call it the NDIS Review.

**Participants**

Participants are people with disability who take part in the NDIS.

**Providers**

Providers support people with disability by delivering a service.

**Quality**

Quality is about good services that:

* meet the needs of people with disability
* give people with disability choice and control.

**Recommendations**

Recommendations are ideas for how to make something better.

**Reference Group**

A Reference Group is a group of people who give us advice about a certain topic.

**Self-manage**

If you self-manage your NDIS supports, you:

* manage all or part of the money from your plan
* choose what supports you use to reach your goals.

The Information Access Group created this text-only Easy Read document. For any enquiries, please visit [www.informationaccessgroup.com](http://www.informationaccessgroup.com). Quote job number 5264-A.