

Independent Advisory Council to the NDIS

Meeting Bulletin 27 July 2021







## Hard words

This book has some hard words.

The first time we write a hard word

• the word is in blue

• we write what the word means.



# You can get help with this book

You can get someone to help you

read this book

know what this book is about



• find more information.

### **About this book**



The Independent Advisory Council to the NDIS wrote this book.

We will call it the Council.



The Independent Advisory Council to the NDIS gives advice to the National Disability Insurance Agency.



The National Disability Insurance Agency or NDIA manages the **National Disability Insurance Scheme**.



The National Disability Insurance Scheme or NDIS gives services and support to people with disability.



This book tells you what happened at our meeting on 27 July 2021.

The Council meets every month.

# Who was at the meeting?



The meeting was run by Ms Robyn Kruk who is the Council's Principal Member.



The other people at the meeting were

 Mr Martin Hoffman who is the Chief Executive Officer of the NDIA



• 11 Council members

1 expert adviser



NDIA managers.

# What happened at the meeting?

## **Updates from the Principal Member**



The Minister for the NDIS and NDIA CEO sent letters to Council members to thank them for their work on **formal advice** about **Scheme reforms**.



Formal advice means we tell the NDIA what we think about how they manage the NDIS.



We also give formal advice to the Minister for the NDIS.



Formal advice helps the NDIA learn about

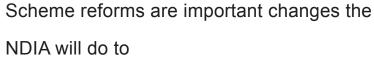
• problems that people with disability might have

and



ways the NDIA can help fix the problems.





make the NDIS better for everyone and



change NDIS laws.



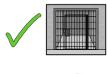


Council is talking to the NDIA about its work that will help people

apply for the NDIS



• get supports to get jobs

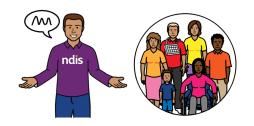






who have complex support needs.
 For example, people who use more than 1 service system, like justice, mental health and disability.

# **Updates from the Deputy Chair**



Council and the NDIA will work together to agree on the best ways for the NDIA to work with the disability community.



The NDIA will work with

• groups who use the NDIS



• organisations that deliver disability services



• other disability experts.

# **Updates from the NDIA CEO**



The NDIA will not use independent assessments.



Independent assessments was the way the NDIA wanted to work out

• how your disability affects your life

and



• what supports you need from the NDIS.

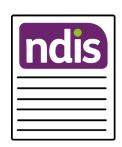


The NDIA will keep doing other important work to make the NDIS better for everyone.



The NDIA will give everyone more information about

how it works with Council



- its Corporate Plan
  - the Corporate Plan says what work the NDIA
     will do from 2021 to 2025.

#### **Problems Council has heard about**



Council talked about what people with disability have told them about the NDIS.



Some people with disability are happy that the NDIA will **not** use independent assessments.



Some disability communities are worried that pay rises for disability workers are **not** included in NDIS plans.



Some people with disability who use

Individualised Living Options are worried about decisions in their NDIS plan.



Individualised Living Options means NDIS money that helps you choose

where you want to live



who you want to live with.



Some young people with disability who **cannot** get **Specialist Disability Accommodation** need home and living supports from the NDIS.

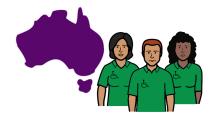


Specialist Disability Accommodation is housing to help people with very high support needs do everyday things. For example, feed yourself.



Some people on the NDIS cannot get services because

there are not enough disability workers



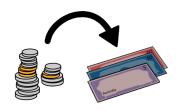
disability workers look for work in other areas



• it takes a lot of time to do disability worker checks



 they live far away from big cities, where most NDIS services are.



Some people in the disability community say that NDIS participants pay more for services than people who are **not** part of the NDIS.



Some people in the disability community are worried that **not** enough people with disability have had their **coronavirus vaccination**.



#### Coronavirus

• can make people very sick

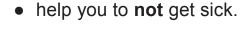


• is spread when you are close to someone else.



A vaccination is medicine to

protect you from a virus

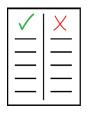




When you get the coronavirus vaccine it can help keep you and the community safe.

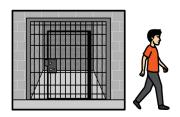


Some states in Australia will **not** use **minimum accessibility standards** for new buildings.





Minimum accessibility standards means the rules about how to make a new building so everyone can use it.



Some people with disability who are in jail need to know how the NDIS and **Justice Liaison**Officers can help them when they leave jail.



Justice Liaison Officers

 coordinate support for NDIS participants in youth and adult justice systems



• connect with workers in state and territory justice systems.



## **NDIA Payment Strategy**

The NDIA told us about their **Payment Strategy**.



The Payment Strategy is the new way the NDIA wants to process claims and make payments.



Council wants to work with the NDIA on the Payment Strategy.

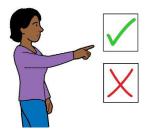


Council said the NDIA should make sure the Payment Strategy

 uses clear and plain English and payments are easy to understand



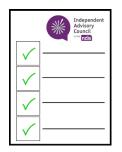
has clear information about self-management



 gives participants flexibility and choice and control to decide how they spend their plans.

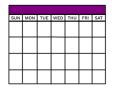


Council said the NDIA should also make sure the Payment Strategy works for people with intellectual disability.



### **Other Council work**

The Council is doing work to finish its work plan.





Our work plan says

 what we will do in the next 12 months to make the NDIS better for the people who use it



 what work will be done from 1 July 2021 to 30 June 2022.

## More information



The next meeting is on 23 August 2021.

For more information contact the Independent Advisory Council to the NDIS.



Website www.ndis-iac.com.au



Email advisorycouncil@ndis.gov.au



Call 1800 800 110



For more information about advice the Council has given go to our website.

www.ndis-iac.com.au/advice



### If you need help with English

Telephone Interpreting Service.

Call 131 450



### If you need help to speak or listen

Use the National Relay Service.

nrschat.nrscall.gov.au/nrs/internetrelay

Call 1300 555 727





Give the relay officer the phone number you want to call.



TTY

Call 1800 555 677

Notes			



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